

## Twin Sister Mobile Market is hiring a Market Lead!

Are you a hardworking multitasker that's passionate about local food, local farms, and building community connections? Join Twin Sisters Mobile Market as a Market Lead to bring fresh, locally grown produce and staple foods to underserved Whatcom County communities.



### INTRODUCTION:

Twin Sisters Mobile Market is a nonprofit, farmer-led, mobile farmers market — we bring our custom farmers market truck to three Whatcom County locations: Deming, Kendall, and Bellingham's Birchwood neighborhood. This season we are seeking a Market Lead to oversee our Birchwood and Deming market locations, and to support our mission to provide fresh local food in underserved areas of Whatcom County.

### CORE RESPONSIBILITIES:

- Arrive for work on time, every time. Our markets and devoted customers depend on the reliability of our Market Leads!
- Load products and drive the TSM mobile market truck to our Deming and Birchwood locations.
- Unload, set up and tear down the market truck setup and product displays efficiently at the beginning and end of each market.
- Assist customers — create a hospitable atmosphere and provide product information including: produce seasonality, recipe recommendations, information about our member farms, etc.
- Manage cash, credit, and EBT transactions using a digital tablet and associated POS software to conduct market sales (e.g. Square).
- Unload produce donations for food bank pickup at the end of the market day.

### JOB QUALIFICATIONS:

- Dependable and eager to learn. Ability to multitask and think on your feet during busy markets, and to maintain a positive attitude in a variety of weather conditions (heat, rain, etc.)
- Ability to lift up to 30 lbs repeatedly (crates full of fruit, vegetables, etc.) and stand for most of a 10- to 11-hour shift.
- Valid driver's license and ability to safely drive a 20 ft. box truck (prior experience not required, but helpful).
- Excellent customer service skills. Confident and positive with a customer-focused attitude.
- Experience working in sales, handling money and making change.
- Strong organizational skills with ability to organize large quantities of produce and keep track of inventory.
- Strong interest in (preferred) or common knowledge of locally grown fruits and vegetables.
- **Personal transportation to/from the Cloud Mountain Farm Center (6906 Goodwin Rd., Everson, WA).**
- Preference will be given to applicants with Spanish, Russian, and/or Ukrainian language skills (not required).

### DETAILS:

- **Market Season:** June 1 through October 27. \*At least one paid training session will take place ~the last week in May.

- **Market Shifts:** Every Saturday at our Deming location (4985 Mt. Baker Hwy) and Sunday at our Birchwood Market location (1703 Birchwood Ave.), for the duration of the market season.
- **Hours:** 7am until around 4pm (shift end time will depend on market breakdown and unloading time).
- Market Lead arrives at Cloud Mountain Farm Center (6906 Goodwin Rd.) at 7am and loads the mobile market truck with products for the market day. Drive the mobile market truck to the market site (approx. ½ hour drive).
- At the market site the Market Lead sets up the mobile market stand, including: display of produce, meat, honey, and other local goods; cashier table and tablecloth; and display signs. A volunteer will meet the Lead at the market site each week to help with setup, customer service, and teardown.
- Execute sales using cash, EBT cards, senior vouchers, and credit cards using the Square App on a tablet. Complete additional documentation for some payment methods (e.g. senior vouchers and SNAP Market Match).
- Restock items during the market, manage sensitive produce in various weather conditions (e.g. high heat, rain, etc.), ensuring a fresh, bountiful stand for the duration of the market.
- Break down the market display at the end of the day, carefully organizing leftover produce for donations and product that will be returned to farmers. Drive the truck back to Cloud Mountain Farm Center. Sort all produce, leave the truck clean and organized, and all electronics on charging stations.
- Provide feedback to the Market Manager on how processes can be improved or made more efficient.

**COMPENSATION:**

- \$18.50/hour
- Approximately 20-22 hours/week (2 market shifts)

**HOW TO APPLY:**

- If you think you're a great fit for this position, apply by April 26th. Send your resume, a short cover letter, and two professional references to [info@twinsistersmarket.com](mailto:info@twinsistersmarket.com). Successful applicants will be contacted for an interview.